

Metrics Definition Tools

From the webinar
"Metrics: Measuring Progress & Success"



For more information email us at info@agilityze.com

Tool: Metrics Mapping Template

PURPOSE: To help a leadership team map and identify a 'balanced' set of metrics (indicators) to track as part of their scorecard. Complete the template in the order outlined.

PEOPLE <i>How well do we engage our people to create profit & value?</i>	INTERNAL <i>How effectively do we operate to create profits and value?</i>	CUSTOMER <i>How well do we provide value to our customers?</i>	FINANCIAL <i>How well do we provide a profit to our shareholders?</i>
2) BUSINESS RESULTS INDICATORS (BRI's) - <i>How do we know we are getting the right results?</i>			
3) PROCESS RESULTS INDICATORS (PRI's) - <i>How do we know how well we are producing value and profit?</i>			
4) PERFORMANCE INDICATORS (PI's) - <i>How do we know that people are doing the right things right?</i>			
1) CRITICAL SUCCESS FACTORS - <i>What is essential to achieve our mission and goals?</i>			

Tool: Metrics Definition Template

PURPOSE: To help a team identify and rationalize the metrics they use.

Where and how often is the data reported?

1 <i>Metric name</i>	2 <i>Description</i>	3 <i>Lead/ Lag</i>	4 <i>Purpose of metric</i>	5 <i>Aligned to what goal or priority</i>	6 <i>Layer/ Level</i>	7 <i>Report Freq.</i>	8 <i>Dept/ Function</i>	9 <i>Accountability Huddle</i>